



Personalized care management

About Awell Health.

Awell offers a software platform to design, build, orchestrate and optimize **care pathways**.

Our software platform **automates care processes** and **aligns**:

1. Those who define the protocols and procedures
2. The healthcare providers executing them
3. The citizens who are the subjects

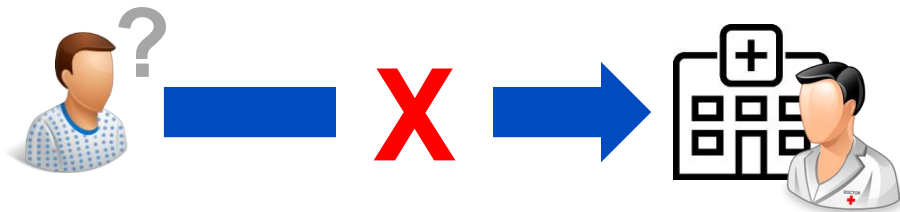
See more on <https://awell.health>



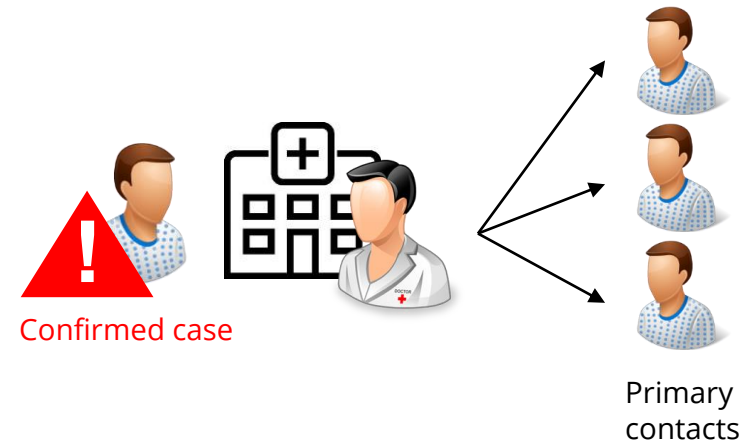
Awell Health can help with the Coronavirus / COVID-19 outbreak.

There are 2 distinct challenges where we can help:

1. Keep worried citizens out of the already stressed health systems

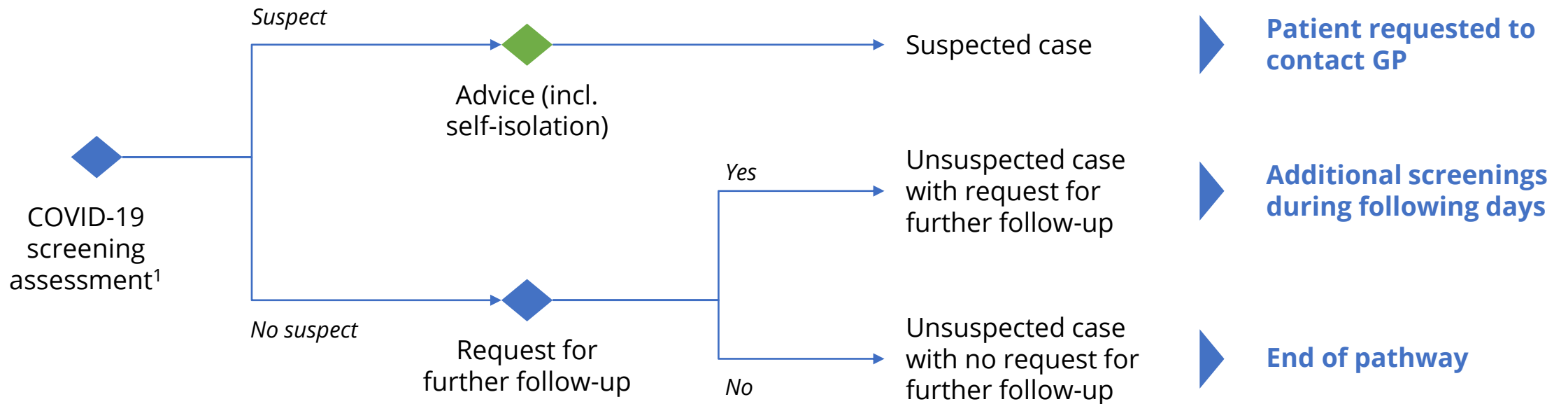


2. Contain the spreading by making contact tracing more efficient and more effective



COVID-19 pathway helps providers to automatically triage patients according to official guidelines

Worried patients are requested to first use the COVID-19 assessment pathway on the hospital / government organization's website



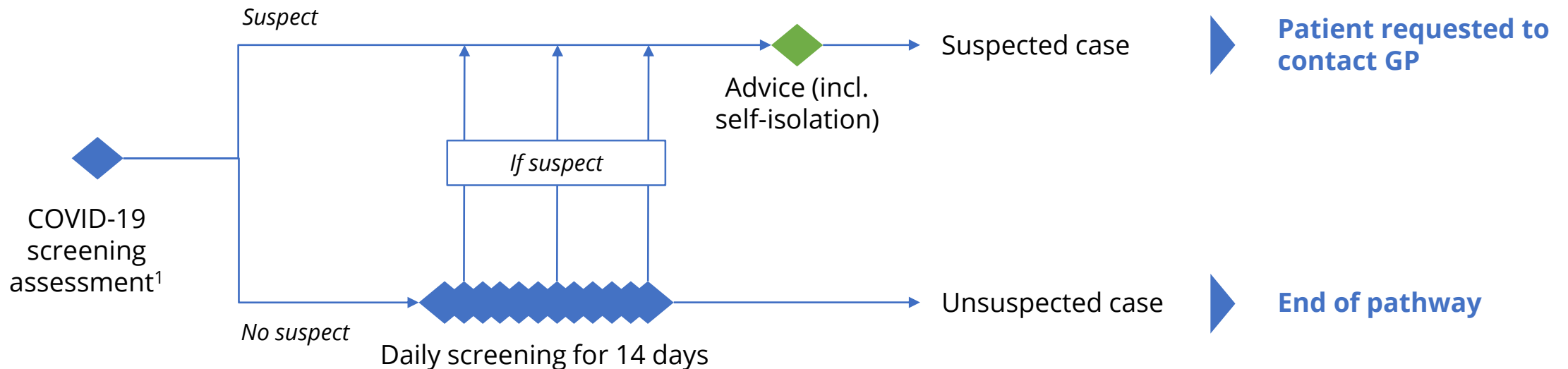
◆ Patient form ◆ Advice for patient

1. Currently the WHO screening assessment, can be adjusted

Note: Possibility to assess which suspected cases are in good health and to, like in UK, advice them to stay at home (with daily follow ups)

COVID-19 pathway automatically follows up on patients who have been in contact with a confirmed case

Primary contacts of confirmed cases receive an email to assess themselves with the COVID-19 assessment pathway



◆ Patient form ◆ Advice for patient

1. Currently the WHO screening assessment, can be adjusted

Note: Possibility to assess which suspected cases are in good health and to, like in UK, advice them to stay at home (with daily follow ups)

Example: Self-assessment and decision support for citizens

Ava

EN

Have you travelled from Daegu or Cheongdo in South Korea in the last 14 days?
Also answer 'yes' if you have passed through, even if you did not leave the airport.
We don't need to know if you travelled more than 14 days ago.

Yes

Do you have any of the following symptoms?

- High temperature (feeling hot to touch on the chest or tummy)
- A cough
- Shortness of breath

No

Based on the information you provided there are no signs that you are currently infected with the virus. Because you are still in the incubation period (day 2), we'll send you a new self-assessment tomorrow around 7PM.

Okay

Check my messages

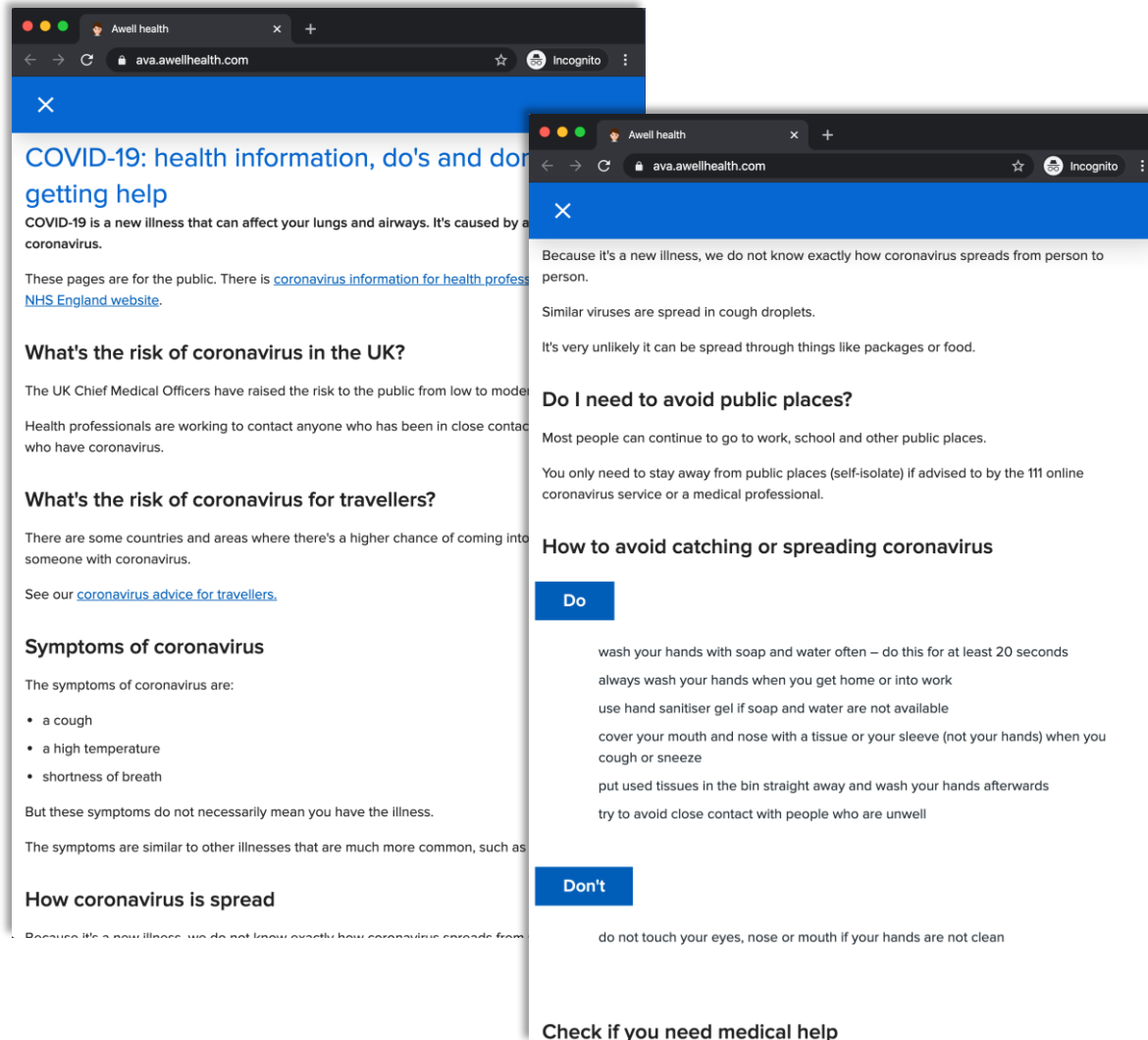
Fill form

Browse information

Log out

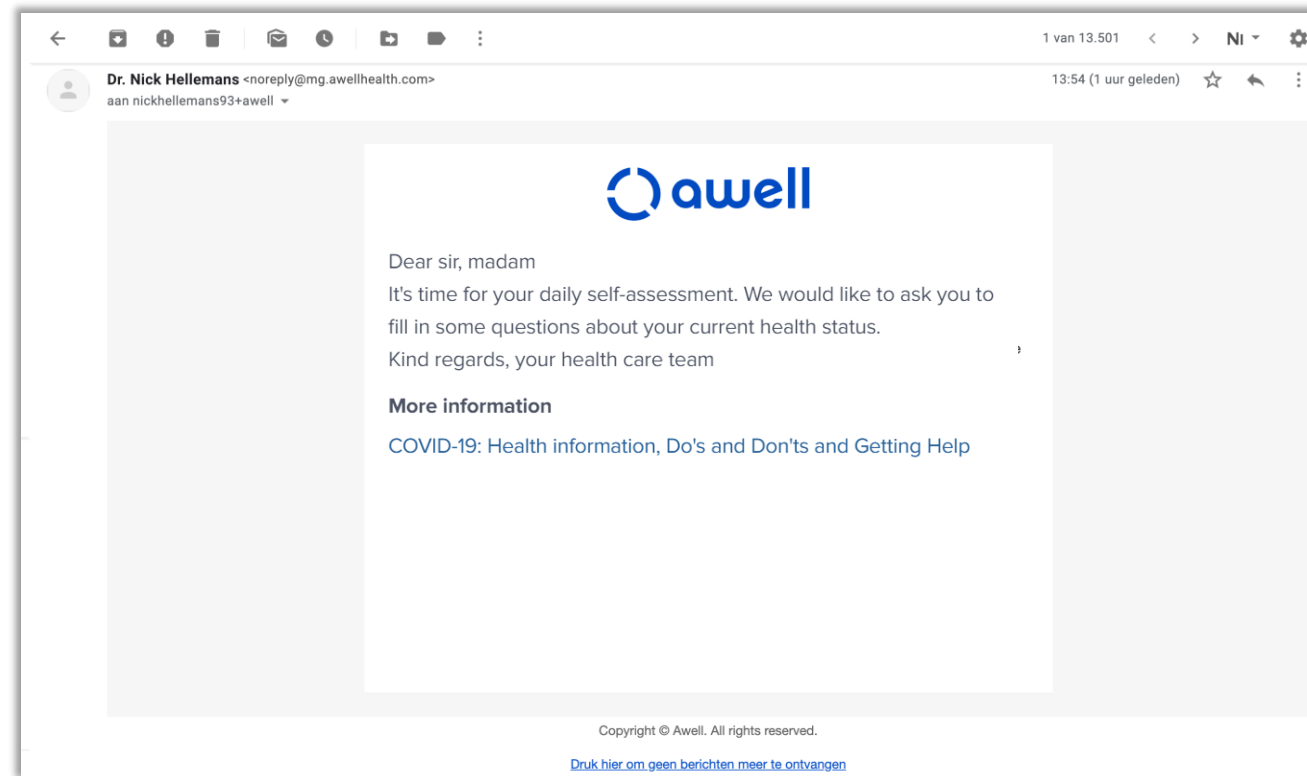
Self-assessments and decision support based on up to date case definitions (updated daily)

Example: Timely, contextually relevant information to citizens



Contextually relevant information for individuals is shown / sent throughout the pathway

Example: Automatic recurring self-assessments during incubation



During incubation period,
primary contact is
assessed daily for onset
of symptoms

Example: Full view on individual pathway and handover between care organisations / stakeholders

The screenshot displays the 'awell' software interface for a COVID-19 pathway. The top navigation bar includes 'Patients', 'Pathways', 'Articles', 'Settings', and the user name 'Thomas Vande Castelee'. The main header shows the patient name 'Nickske Hellemans (30/11/93)' and the pathway title 'COVID-19 [Pathway completed]'. Below the header, there are navigation options: 'Pathway', 'Charts', 'Edit pathway', and 'Flow report'. A green 'Add episode' button and a grey 'Add step' button are located on the right side of the header area.

The pathway is organized into five columns, each representing a stage of the process:

- Confirmed case identification (10/03/20)**
 - Form: confirmed case information (checked)
- Primary contact intake (10/03/20)**
 - E-mail to primary contact (checked)
 - Ava: Health information, Do's and Don'ts and Getting Help (checked)
 - Add daily screening during incubation period (checked)
- 1 | Incubation phase: daily screening (10/03/20)**
 - Day 1: Daily Self-Assessment (checked)
 - Message to primary contact: Daily Self-Assessment (checked)
 - Patient: Daily Self-assessment Form (checked)
 - Triage step (checked)
 - Day 2: Daily Self-Assessment (checked)
 - Message to primary contact: Daily (checked)
- 2 | Suspected case: patient action (10/03/20)**
 - Patient: Isolation instructions and booking a test (checked)
 - Generate report (checked)
 - Message status report to patient (checked)
 - Add next steps in pathway (checked)
- 3 | Suspected case: patient clinically well**
 - Notify PHE (co-ordination) (checked)

Clinicians / care organisations have full view on the pathway of each individual